SICTA Property Owners Survey

Summary Results 2014



Survey Approach

- Survey all property owners in Sea Isle City via an online survey.
 - Postcard sent to all property owners
 - Email notification to all SICTA members who have provided us with email addresses
 - Notification on SICTA website
- The Stockton Polling Institute administered an online poll for the Sea Isle City Taxpayers Association and provided data for our use.
- Survey was available on line from Dec 4, 2014-Dec 20, 2014
- 79 total questions and with opportunity to provide written comments in key areas – 117 pages of comments.

SITCTA Survey Respondents

Year	Total Respondents
2014	708
2010	384
2009	559
2008	700
2007	600



Demographics

People who responded really care about Sea Isle City, but see opportunities to make it even better

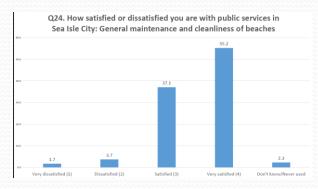
- 14% of respondents are full time residents
- 73% of respondents do not rent their property vs 67% in in our 2010 survey
- 59% of respondents reside in Pennsylvania
- 68% of respondents have owned their property for 10+ years and 19% have owned property 5 years or less
- 73% of respondents do not have children in the household
- Average age of respondent owners is increasing



City Best - Top Ten

* The # represents the percentage of respondents that rated the question

as Satisfied or Very Satisfied



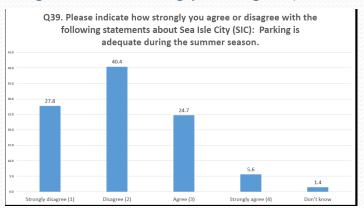
 General maintenance and cleanliness of beaches 	92%
 SIC is doing a good job of promoting the city 	92%
 Lifeguard services 	91%
 Trash Collection Services 	89%
 Customer Service from city employees 	89%
 City Communications with the public 	88%
 SIC Welcome Center 	85%
 SIC Parks & Recreation programs 	83%
 Off season events 	83%
 Police Services 	82%



City Bottom Five

•Please indicate how strongly you agree or <u>disagree</u> with the following statement:

(The % reflects Disagree and Strongly Disagree)



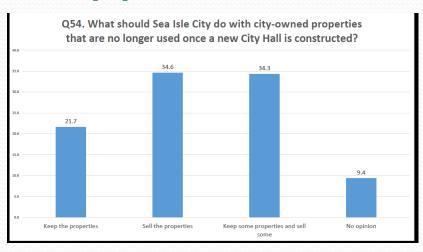
 Parking is adequate during the summer season 	68%
 Water and Sewer rates are fair 	67%
 Biking is easy to do in SIC 	45%
 SIC has a lot for teenagers to do 	45%
 SIC taxpayers receive a great deal for their tax dollars 	38%

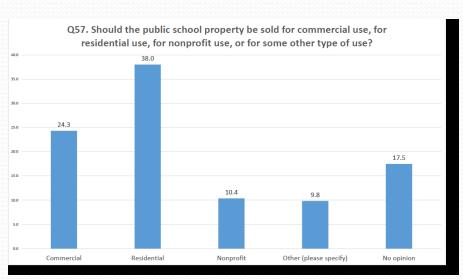


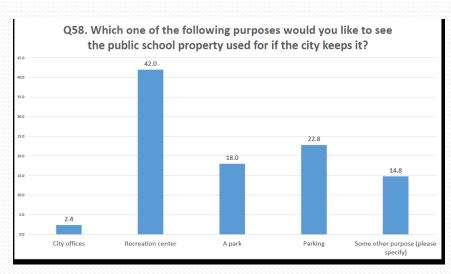
SICTA Research Ranking

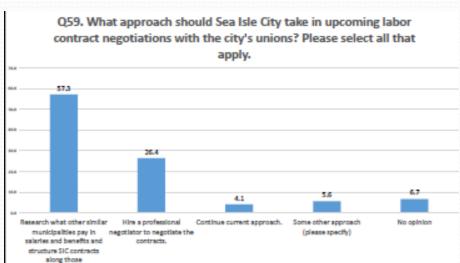
City Spending	97%
 Street Maintenance 	97%
Water & Sewer rates	96%
 Parking 	94%
 Capital improvement 	93%

Opportunities









Opportunities



